

Website's Privacy Notice

Our company, with the name "OPAP S.A." having its seat at 112 Athens Ave., Athens (hereinafter referred to as "OPAP" or the "Company"), is responsible for the protection of your personal data collected and further processed during your visit to the website www.opap.gr (hereinafter referred to as the "Website") and takes all required measures, for you to browse safely in our website.

What is the purpose of this Privacy Notice?

The present Privacy Notice aims at informing you on the type of personal data we collect about you, how and for which purposes we collect and further process them, the third parties with whom we share it, as well as the rights you have, in accordance with the applicable legislation on the protection of personal data and in particular Law 4624/2019, as well as the EU Regulation 2016/679 "on the protection of natural persons with regard to the processing of personal data".

Categories of personal data we process

OPAP S.A. collects your personal data through your browsing in OPAP S.A.'s Website as well as through your registration to the services provided through the Website. In particular:

- Contact details such as: email address, full name, postal address, fixed and mobile phone number, username and password, or CV.
- Information that we collect through tools such as cookies, regarding your interaction with the content of the Website and the OPAP services, Website display preferences such as language, technical error and security issues of browsing, IP address, the date and time of your visit, the type and manufacturer of your device, the type of browser, the type and version of the operating system or application you are using, the website from which you may visit us, advertising identifiers, and other statistical information.

Why we collect Personal Data

The above information and your personal data are processed by OPAP for the following purposes and on the following legal bases:

- i. Processing necessary for the purposes of our **legitimate interests**, in particular:
 - For the improvement, research and business development of the services provided through the Website, by using aggregated statistics of the Website use.
 - For the purposes of technical administration, security, data storage and operational needs of the Website.

ii. Processing based on your **specific consent**, which you provide by selecting the relevant field. If you wish so, the Company will process your personal data for the purposes below:

- To receive by e-mail general promotional communication from the Company, regarding the latest news about your favourite games offered by the Company or other companies of the OPAP Group, such as Hellenic Lottery S.A., as well as updates on contests.
- To receive via e-mail twice a week the odds coupon for PameStoixima.
- To receive via e-mail news about Tzoker and the lucky numbers of its draws.
- In case you provide your consent to the use of technologies such as cookies on your device, through the special information field on the Website, information about you is automatically collected in order to offer you personalised browsing, for the analysis of our traffic, as well as for commercial use by us and our partners.

In any case, **you hold the right to revoke** the aforementioned specific consent to the processing of your personal data for the entire or particular purposes at any given moment by contacting us or by selecting the relevant unsubscribe link included in the promotional emails you receive or through the specific field for withdrawal of consent for the installation of cookies, that you will find at the bottom of the Cookies Policy of the Website. In such case, the company will stop any processing that is based on your consent, without this affecting the lawfulness of the processing that was based on consent prior to its withdrawal or of the processing described under point ii.

To whom we disclose your data that is collected from our website?

The processing of your personal data in the context of the use of the Website is carried out by the competent, duly authorized employees of the Company.

Recipients of your personal data are also third parties, as reflected below:

- The provision of the services related to the website such as database management, maintenance services, data analytics, marketing, and sending of email and text messages may be assigned by the Company to third parties.
- Your data is also processed by providers of technological solutions such as cookies/trackers, which support the operation of these tools, for purposes of secure browsing, storage of display preferences, traffic analysis, measurement of referrals from partners, as well as commercial use by us and our partners, such as the support and personalization of advertisements on and off the Website. For more information regarding the name of the respective providers and the relevant purposes, please consult the [Website's Cookies Policy](#). Your data may be transferred outside of the EU from these providers, and especially in the U.S.A., despite the fact that the relevant data storage takes place mainly inside EU and that measures are applied for such transfer, such as, strict contractual clauses.
- Finally, the Company may disclose your data to the competent public/judicial authorities, but also to any legal or natural person, to the extent that a relevant right or obligation arises by the applicable legal and regulatory framework.

What security measures apply for the protection of your data that is collected through our website?

The Company has implemented all reasonable technical and organizational security measures for the protection of your personal data that is collected through its website against unauthorized access, misuse, loss or destruction.

How long do we maintain your data?

We maintain your personal data for the period of time, which is necessary to perform the processing purposes specified in this Policy, unless a longer period of retention is set by the applicable law.

What are your rights?

You have the right to access, i.e. the right to be informed, upon your request, whether your personal data is being processed and to receive further information regarding this processing. Furthermore, you have the right to request the rectification of inaccurate personal data or its completion and, to the extent permitted by Law, you have the right to erasure, the right to restriction of processing, the right to portability of your data and the right to object to processing, and the right to withdraw any consent you may have provided.

Contact Information

For any request regarding the processing of your data, as well as in case you ascertain that we have not complied with the principles contained in the present Privacy Notice, we kindly ask you to address, the soonest possible, to OPAP S.A.'s Personal Data Protection Officer using the following contact details: Website: www.opap.gr/gdpr | Postal Address: L. Athinon 112, 10442, Athens | Call Center: +30 210 5798888 | Email address dpo@opap.gr.

In case you consider that we have not properly addressed your complaint and the protection of your personal data is violated in any way, you may lodge a complaint through the [special online platform](#) of the Hellenic Data Protection Authority (Website: www.dpa.gr | Address: 1-3 Kifisias Ave., 115 23, Athens | Call Center: +30 210 6475600 | Fax: +30 210 6475628). Detailed instructions for submitting a complaint are provided on the [website of the Authority](#).